

Terms and Conditions

Definitions

“Agreement” means these Terms and Conditions.

“We,” “us,” and “our” refer to MAP, LLC, the administrator of this card on behalf of the financial institution offering this card.

“You” and “your” refer to the person who has obtained a Card from us.

“Card” means the Prepaid Card.

Our “Business Days” are Monday through Friday; Federal holidays are not included.

“State” means the State of Washington.

“ATM” means an automated teller machine.

“POS” means point of sale.

Agreement; Amendments

We agree to maintain the Card for you and to perform according to this Agreement.

By obtaining a Card from us, by using the Card or by permitting anyone else to use the Card, you agree to the provisions of this Agreement, which is subject to amendment upon notice by us to you, and further agree that this Agreement is binding on your successors, representatives and assignees.

Card Not Insured

Your Card is not a deposit account, and the value loaded on your Card is not insured by the Federal Deposit Insurance Corporation (FDIC), National Credit Union Administration (NCUA), or any other federal or state agency.

Ownership and Use of the Card

The Card is and will remain our property. However, you will be solely and completely responsible for the possession, use and control of the Card. You must surrender the Card to us immediately upon request. The Card may not be used for Internet lottery, betting, or gambling transactions or for any illegal transactions.

Registering the Card

We recommend that you register the Card to manage the Card and to take advantage of the full features of the Card. To register the Card, go to: www.mapprepaid.com.

Registering the Card allows you to:

- Create and manage the cardholder profile
- Manage and reset the PIN
- Receive email statements
- View transaction history
- Suspend and reactivate the Card
- Load funds onto the Card from the website
- Set up funding accounts and schedule reloads
- File a dispute

At the time of registration, for your protection and for regulatory purposes, we may request, and you agree to provide, some additional identification verification information such as your phone number, address, security question, and postal code. We may use this data for a range of purposes, including but not limited to facilitating refunds if the Card is lost or stolen, and enhancing usage at merchants that may require postal code authorization. We will hold your information in confidence in accordance with the United States Government regulatory agencies governing the use of reloadable prepaid cards.

Your PIN

You need a 4-digit personal identification number (“PIN”) for use with the Card to perform any transactions at an ATM or POS terminal. Because the Card and PIN can be used to access money on the Card and to access information about the Card, you agree to treat the Card and PIN with the same degree of care and secrecy that you use to protect other sensitive financial data, but not less than reasonable care.

Loading the Card

Subject to the exceptions in this Agreement, you may load money to the Card at a branch of the institution where you purchased the card; or by Web or phone, if supported by the financial institution where you purchased your card. We will account to you for such deposits by means of receipts or other agreed upon format. We have the right to refuse any deposit.

Unless restricted by your institution, the Card may be reloaded, following the activation of the Card. Limits and restrictions on reloads shall be set by your institution. Certain restrictions, minimums and limits may exist on the amount which may be loaded to the Card at any one time. To learn more about current restrictions, minimums and limits, call the toll-free number located on the back of your card.

You may reload your card at participating ReadyLink merchants. For locations go to <https://usa.visa.com/pay-with-visa/cards/services-locator.html>

Expiration; Renewal

Each Card shall have an expiration date displayed on the front of the Card. Cards will not automatically renew upon expiration. Upon expiration, the Card will no longer be valid and all funds associated with the Card will no longer be accessible.

Honoring Transactions; Negative Balances

We will honor all transactions initiated or authorized by you or the Card holder. We

shall dishonor a transaction when the Card has an insufficient balance to cover such transaction. We may not honor a transaction for Internet lottery, betting, or gambling transactions or for any illegal transactions. Please be advised that certain types of merchants, including but not limited to, restaurants, gas stations (fuel dispensers), car rentals agencies, and hotels, obtain an authorization which may exceed the actual amount of your purchase. If the amount of the authorization exceeds the value remaining on your Card, your transaction shall not be honored, even though the value remaining on your Card is sufficient to cover the actual amount of your purchase.

Types of Available Transfers

In order for you to make purchases via mail order, phone order, or via Internet, you must first register your card. You, or someone you have authorized by giving them the Card and/or PIN (even if that person exceeds the authority), may use the Card and/ or PIN to:

1. Withdraw cash from the Card at an ATM
2. Pay for purchases or services at places that accept Visa
3. Make balance inquiries on the Card.

Some of these services may not be available from us at all times or at all terminals at all times.

Limitations on Transfers

All debits are limited to the amount of money loaded on the Card. Certain limits exist on

- the amount which may be withdrawn from different ATM or POS terminals each day
- the frequency, amount and timing of transfers you may arrange with third parties or make from ATMs and POS terminals with the Card or PIN is limited each day.

To learn more about these limits, call the number located on the back of your card. There may be other limitations on the types, frequency, timing and amount of transactions established by us from time to time, without notice, for security purposes.

Merchant Transactions

We are not responsible for the quality of goods, property, or services you purchase with the card. Any claims concerning goods, property, or services purchased with the card must be resolved by you directly with the merchant or seller, and any claim or defense that you assert against such merchant or seller will not relieve you of your responsibility to us for the total amount of the card transaction. If you are entitled to a refund for goods or services obtained with your Card, you agree to accept credits to your card for such refunds. No cash refunds will be made by us to you on card purchases.

Our Obligation for Failure to Make Transfers

If we do not complete a transfer to or from the Card on time and in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:

1. If, through no fault of ours, you do not have enough money on the Card to make the transfer. This shall include an insufficient balance due to our disclosed fees set forth herein.
2. If the ATM where you are making the transfer does not have sufficient cash.
3. If the terminal or system was not working properly at the time you started the transfer.
4. If the funds in your account are subject to legal process or other encumbrance restricting the transfer.
5. If your PIN, or the Card is lost or stolen and you have not reported it.
6. If circumstances beyond our control (such as fire or flood or communication equipment failure) prevent the transfer, despite reasonable precautions that we have taken.
7. There may be other exceptions stated in our account agreement with you.

Foreign Transactions

The rate of exchange for international transactions using the Card is calculated using a rate selected by Visa from the range of rates available in wholesale currency markets for the applicable central processing date, which rate may vary from the rate Visa itself receives, or the government-mandated rate in effect for the applicable central processing date.

Our Right of Offset

We have the right to offset against the Card for any indebtedness owed by you to us, whether individually or jointly owed. We may offset against the Card either before or after your death and without demand or notice to you. This includes the right to debit any fees assessed in accordance with these Terms and Conditions.

Our Security Interest in the Card

You grant a security interest in the Card to us and our affiliates for any and all indebtedness owed by you to us or to our affiliates, however and whenever incurred or evidenced. Such security interest is not in derogation or substitution of our right to offset against the Card.

Notices

General Notice of modifications to this Agreement shall be posted to our website and shall take effect after thirty (30) days. It is your responsibility to monitor the website for any changes. Notices from you to us will be effective upon our receipt and reasonable time to process. Notices to you from us will be effective as noted in changes to Terms and Conditions as delivered at time of card purchase or as updated on the Consumer Website, with the updates on the Consumer website superseding

any predated Terms and Conditions delivered at time of Card purchase, or as otherwise provided in this Agreement.

Cancellation of the Card; Terminating Access

We may cancel the Card or terminate electronic access to the Card with or without cause and without prior notice to you.

Documentation of Transfers

You can request a receipt at the time you make any transfer from the Card using an ATM or POS terminal. Card activity and Card balance will be provided electronically. Such information can be obtained online at www.mapprepaid.com. The Card balance at any time shall be determined by us from our books and records of transactions. You may obtain information about the amount of money you have remaining in your prepaid account by calling 1-866-906-4170. This information, along with a 12-month history of account transactions, is also available online at www.mapprepaid.com.

Should you have any questions about your electronic transfers call us at 1-866-906-4170. A monthly Card statement will be made available to you electronically, showing Card activity and balance. Statements will be provided electronically. A statement is deemed made available to you when such statement or notice of the availability of the statement is electronically transmitted as shown by our records for the Card or as otherwise agreed. In the event an email or notice or statement is returned to us, then each subsequent statement is deemed made available to you at the time we would have produced such statement. Receipts and statements will constitute admissible evidence. If your account is registered with us, you also have the right to obtain at least 24 months of written history of account transactions by calling 1-866-906-4170. You will not be charged a fee for this information unless you request it more than once per month.

Your Duties and Liabilities

You agree to examine each statement (and enclosures) and any Card information provided to discover any unauthorized transactions or errors, and you agree to notify us in writing thereof without delay. Except as provided in the Transfers Disclosure Statement below, if you fail to meet any of the requirements of the previous sentence within 14 calendar days after the statement or Card information was mailed or otherwise made available, you will be precluded from asserting against us (1) any error or unauthorized transaction, if we will suffer a loss as a result of your failure to meet the requirements of the previous sentence; or (2) any unauthorized transaction by the same person if we paid the transaction after the 14-day period.

If you fail to notify us in writing of any claim within one year after such claim accrues, you will be precluded from asserting such claim. For any claim arising under this Agreement, you agree to make timely claim against all applicable policies of insurance and, if requested by us, to file a police report. You agree not to assign to any third party any claim of yours against us relating to any transaction, and any such assignment shall be void.

Ownership and Withdrawal Disputes

If ownership of or the right to use the Card becomes in dispute for any reason, we, in our discretion, may refuse to authorize transactions or refund any portion of the balance until the dispute is settled.

Service Charges for Transfers; Fees and Penalties

We will charge the Card for transactions and service charges according to this Agreement, which may be modified by us from time to time. You agree to pay the fees and penalties assessed by us according to this Agreement. All fees and penalties (when applicable) will be automatically assessed against the Card, and you will be responsible for any deficiency. You understand and agree that federal law governs financial institutions as to the fees charged by financial institutions for their services. Any Card business transacted at a merchant or financial institution will be governed by this Agreement. You may be charged an additional fee or surcharge by the owner of the ATM or POS terminal for its use.

TRANSFERS DISCLOSURE STATEMENT Notification of Lost or Stolen Card or PIN

Tell us AT ONCE if you believe the Card or PIN has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission. Telephoning is the best method to help minimize possible losses. You could lose all the money in your account. If you tell us within 2 business days after you learn of the loss or theft of the Card, you can lose no more than \$50 if someone used the Card or PIN without your permission.

If you do NOT tell us within 2 business days after you learn of the loss or theft of your card or PIN, and we can prove we could have stopped someone from using the Card or PIN without your permission if you had told us, you could lose as much as \$500.

Also, if your statement shows transfers that you did not make, including those made by card, PIN or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods.

If you believe the Card or PIN has been lost or stolen, call: 1-866-906-4170. You should also call 1-866-906-4170 if you believe a transfer has been made using the information from the Card without your permission.

In Case of Errors or Questions About Your Electronic Transfers

Call us at 1-866-906-4170 as soon as you can, if you think an error has occurred in your prepaid account. We must allow you to report an error until 60 days after the earlier of the date you electronically access your account, if the error could be viewed in your electronic history, or the date we sent the FIRST written history on which the error appeared. You may request a written history of your transactions at any time by calling us at 1-866-906-4170. You will need to tell us:

- Your name and Card number.
- Why you believe there is an error, and the dollar amount involved.
- Approximately when the error took place.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, and your account is registered with us, we will post a provisional credit to your account within 10 business days for the amount you think is in error, so that you will have the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation. If you need more information about our error-resolution procedures, call us at 1-866-906-4170 or visit www.mapprepaid.com.

Unclaimed Funds

The balance on the Card may become unclaimed funds escheatable to the State if, as shown by our records, you have not, within the statutory period, caused any activity or received any payments with regard to the Card, indicated any interest in the Card, corresponded with us concerning the Card, or otherwise indicated an interest in the Card as evidenced by a writing on file with us, or transacted any business with us.

Disclosure of Card Information

We may disclose information about the Card or the transfers made to third parties:

1. Where it is necessary for completing transfers, or
2. In order to verify the existence and condition of the Card for a third party such as a credit bureau or merchant, or
3. In order to comply with government agency or court orders, or
4. If we cancel the Card due to a deficient balance or to protect or enforce our legal rights, or
5. If we otherwise deem appropriate, to the extent permitted by law.

Credit Bureau Reporting Notice

You are hereby notified that a negative credit report reflecting on your credit record may be submitted to a consumer (credit) reporting agency, such as ChexSystems, if you fail to fulfill the terms of your obligations under this Agreement. If you believe that we have information about you that is inaccurate or that we have reported or may report to a credit reporting agency information about you that is inaccurate, please notify us of the specific information that you believe is inaccurate by contacting us at 1-866-906-4170 or at www.mapprepaid.com.

Waiver

Failure by us to exercise any of our rights under this Agreement shall not be a waiver of any of our rights.

Severability

In the event that one or more provisions of this Agreement shall for any reason be held invalid or illegal, such holding will not affect the enforceability of any other provision.

Force Majeure

We will have no liability for any delays or failure of performance caused in whole or in part by fire, labor disputes, power failures, acts or omissions of civil authorities, civil disturbances, computer malfunction, or any causes beyond our control.

Limitation of Liability

You agree that in performing the duties imposed under this Agreement in no event will we be liable for any consequential, indirect or special damages.

Governing Law

This Agreement will be governed by federal law and where not in conflict with federal law, the laws of the State of Washington, without regard to conflict of law principles.

Visa Prepaid Card Features:

- Manage your card online or with the MAP Prepaid App
- Set up spending alerts, and turn your card on or off
- Load funds at any ReadyLink location
- Load funds through ACH deposits from your paycheck
- Money loaded on the card is immediately available



Register your card online at
www.mapprepaid.com



If your card was mailed to you, select "Activate My Card" on the homepage. Follow the instructions for registering your card, below.



If your card was purchased at a branch, select "Need Username" on the homepage. Located in the "Sign In" box in the upper right corner. Follow the instructions for registering your card, below.

Registering Your Card:

Card Number: Enter your card number. Select Continue
Verify Identity: Enter Expiration Date and 3-Digit Security Code. Select Continue

Provide Security Information: Select Username, Password and Security Question

Please note: your Username cannot be changed

Change PIN: Enter the current PIN and Select a New PIN. Select Continue. The current PIN is the 3-Digit Security Code + the last digit of the card number

Review information and click "Submit."

Adding your personal information to your account can reduce the risk of fraud and allow you to make online, telephone or mail order purchases.

Get the MAP Prepaid App



Fee Schedule

The following fees apply to the Card and will be applied to card balance:

Description	Amount	Frequency
Get Started		
Card purchase ¹	\$0.00	
Monthly Usage		
Monthly Service Fee	\$0.00	
Add Money		
Reload via ReadyLink ²	\$0.75	Per Occur
Reload via web ³	\$1.25	Per Occur
Spend Money		
PIN POS purchase	\$0.15	Per Trans
Purchase w/ Cash Back	\$2.50	Per Trans
Quasi Cash	\$3.00	Per Trans
Signature POS purchase	\$0.00	Per Trans
Get Cash		
ATM Withdrawal ⁴	\$2.50	Per Trans
Information		
ATM balance inquiry ⁴	\$0.50	Per Occur
Cardholder website ⁵	\$0.00	
Customer Service automated	\$1.95	Per Occur
Customer Service live agent	\$3.95	Per Occur
Using Your Card Outside the U.S.		
ATM Withdrawal ⁴	\$3.50	Per Trans
Other		
Currency conversion ⁶	1%	Per Trans
Damaged card replacement	\$5.00	Per Occur
Inactivity ⁷	\$2.50	Per Month
Lost/stolen card replacement	\$5.00	Per Occur
Negative balance	\$5.00	Per Occur
Paper check conversion	\$20.00	Per Occur
Value unload	\$15.00	Per Occur

¹ Card program manager does not charge a purchase fee. Your financial institution may charge a purchase fee.

² ReadyLink merchant may charge an additional load fee.

³ If supported by your financial institution

⁴ The ATM owner may charge an additional access fee.

⁵ For online account access visit: <https://www.mapprepaid.com>

⁶ Of the US dollar amount of each transaction.

⁷ A Card is inactive/dormant at the end of the 6th month in which the Card has no monetary activity (i.e., no value loaded to card, no purchases, and no ATM withdrawals) and continuing until the card has monetary activity or the Card balance becomes zero.



Looking for a secure, easy way to access and manage your money? The Visa Prepaid card lets you deposit money, make purchases, pay bills, get cash and more. Now you can manage your money anywhere with the MAP Mobile App.

www.mapprepaid.com

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Cardholder
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